WARTAC is open to Wounded Warriors and active-duty service members in the transition process (within 90 to 120 days of discharge). In accordance with the VOW to Hire Heroes Act of 2011, transitioning service members must:

**Value Proposition**

- Long-term career opportunity with endless advancement opportunities.
- Quality career opportunity with a mission of service to country and fellow Veterans.
- Allows future employee to “test drive” VA as an employer to ensure good fit.
- Answers the “what next” question by providing a career opportunity with the federal government, thereby reducing Veteran homeless and unemployment rates.

Please contact your local Transition Manager for additional information: (202) 461-9659
WARTAC is a skill-bridge education and employment opportunity for Wounded Warriors and transitioning service members to complete a national-level VBA training program while still on active duty. Successful completion of this training program leads to an opportunity for service members to be interviewed and hired at one of VBA’s 56 Regional Offices around the country. WARTAC is open to Wounded Warriors and active duty service members in the transition process (generally within 90 to 120 days of discharge). This program can last up to 14 weeks and provides participants with an opportunity to learn the skillset of a VA Veteran Service Representative (VSR).

The Veteran Service Representative (VSR) explains benefit programs and entitlement criteria, conducts interviews, identifies issues, gathers relevant evidence, adjudicates claims and inputs data necessary to generate the award and notification letter to the Veteran, describing the decision and the reason for it. The VSR works in a cubicle-style office environment in VA Veteran Service Centers (VSCs) and serves as the primary contact for the Veteran and his/her representative concerning VA compensation claims.

Qualifications
To qualify for the Veterans Service Representative position (GS-0996-07/10), applicants must meet the following requirements by the closing date of the announcement. If you are unsure as to whether you meet the criterion and/or if you need résumé assistance, see your Transition Manager.

Specialized experience
- Applicants must have one year of specialized experience equivalent to at least the next lower grade (GS-05), or
- One full year of graduate-level education, or
- A bachelor’s degree with Superior Academic Achievement (SAA). SAA is based on a GPA of 3.0 or higher out of a possible 4.0; or
- A combination of specialized experience and graduate education.

Eligibility for Special Hiring Authority
VA encourages disabled Veterans and those eligible for the Veterans’ Recruitment Appointment (VRA) to apply. VRA is an excepted authority that allows agencies, to appoint eligible Veterans without competition if the Veteran/service member is:

- In receipt of a campaign badge for service during a war or in a campaign or expedition, or
- A disabled Veteran, or
- In receipt of an Armed Forces Service Medal for participation in a military operation, or
- A recently separated Veteran (within the past three years), and
- Separated under honorable conditions (this means an honorable or general discharge).

Application Process
To apply, visit https://www.usajobs.gov/GetJob/ViewDetails/417804800 for further details.

Note: If referred for consideration, applicants may be asked to submit additional job-related information.